

**The Community Policing in Lisbon – Safer communities tool aims to change the mindset of senior officers and decision-makers towards community policing and motivate them to support and engage with the programme over the long term.**

- Senior police officers will be better informed regarding community policy methodology and impact
- Engagement of senior police officers in community policing planning will be improved
- The diversion of community policing officers to other activities senior police officers will be reduced
- Increased understanding, engagement and support of community policing by senior officers will improve morale of community policing officers
- Engagement of Senior officers will enable a more participative and inclusive approach.

Increased engagement of senior officers in the co-production of community policing strategy will support development of new ideas for Community Policing implementation in the field, and in turn lead to *Safer Communities*.



## COMMUNITY POLICING IN LISBON

// safer Communities

### Lisbon Municipal Police

Rua Cardeal Saraiva, 1070-045 Lisboa  
pm@cm-lisboa.pt  
+351 808 202 036

For more information about Lisbon Community Policing please visit:

[www.lisboa.pt/policia-municipal](http://www.lisboa.pt/policia-municipal)



This project has received funding from the European Union's Horizon 2020 Research and Innovation programme under Grant Agreement No 787100



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## Community Policing in Lisbon – Safer communities

The “Community Policing in Lisbon - Safer Communities” tool is a set of communication and planning instruments highlighting the relevance of community policing – not only for the community, but also for the police organization itself. The Tool engages key decision-makers and senior police officers in managerial positions and supports them in the planning and delivery of the community policing model.

### What is Community Policing in Lisbon?

Community Policing is a preventive, proactive and participative policing model that is oriented towards the resolution of community security problems. It differs from traditional models of policing in Lisbon in that it is jointly planned and operated in partnership with local partners and residents. All members of the partnership recognise the importance of cooperation between the Police and the community in improving both actual security and citizens' feelings of security.



### The problem

- The diversion of community policing officers to other police activities (e.g. to areas around Lisbon other than those to which they are assigned for community policing). There is a need to change the mindset of senior police officers and decision makers to better value and support the community policing model in Lisbon.
- Lack of senior level support and engagement: The tool is needed to promote senior officers' involvement and ownership of the community policing model in Lisbon.
- Senior police officers need to better understand the community policing model in order to value it – how it allows a better understanding of citizens' problems and the importance of community policing officers' role in the community. Due to the lack of human resources, the community policing officers are frequently allocated to other police activities since they are not perceived by senior officers and by their peers as 'real' police officers with an important role.

### The solution

Communication materials – Designed to explain and promote the concept and value of community policing to Lisbon Municipal Police senior police officers and other related decision-makers and stakeholders.

Planning support materials – Guidelines for the delivery of strategic planning sessions that engage decision-makers and senior police officers not only in the operational delivery of community policing but in its strategic planning over time. This promotes their sense of ownership of the approach and recognition of the importance of community policing teams remaining dedicated to their designated neighbourhoods.

### The Tool includes



**1**  
A brochure explaining the Lisbon approach to community policing that can be used in presentations. The brochure includes information on concepts, goals and delivery of the Lisbon Community Policing Model.

**2**  
A video introducing the Lisbon Community Policing Model, outlining the approach to community policing and providing personal testimonials.

**3**  
A briefing to support delivery of strategic planning sessions for community policing

**4**  
A USB pen drive containing a set of digital documents, including: the video; a PowerPoint presentation template; a digital version of the brochure (in Portuguese and English); and the briefing on delivery of strategic planning sessions for community policing.

**5**  
The Tool also includes some examples of prevention and information materials used in the context of Community Policing activities in the community.